



ATTENTION: PLEASE READ

Date: March 31, 2026

Bulletin #: Bul-Gen-0326-082

Subject: **Annual Return for Stock Adjustment Process**

To: **All Neapco Drivelines Aftermarket Group Customers**

We would like to inform you of an update to the annual return for stock adjustment as outlined in Neapco's Terms and Conditions dated March 1, 2026. Customer accounts have been assigned specific months to submit their annual stock adjustment return, as detailed below.

### Return for Stock Adjustment

Requests for annual returns must be submitted to your Neapco sales representative using the guidelines below. **No requests will be accepted after September 15th of the current calendar year.**

- **One return per year** based on the schedule below using the first letter of your Customer Code.
  - **A-J** – April through June
  - **K-Z** – July through September
- A list of requested return parts must accompany the request to the Neapco sales representative.
- Parts must have been purchased within the **last 3 calendar years**.
- The request cannot exceed **3% of the previous calendar year's purchases**
- An offsetting order that is of **equal or greater value** must be submitted with the return request.
- A **Return Merchandise Authorization (RMA) number** must be assigned prior to shipping your return and must accompany the return documentation.
- A **20% restocking fee** will be assessed on the return.
- Return eligibility will be **limited to new, unused parts** purchased by the returning account direct from Neapco.
- Credit will not be issued until the offset order is received and processed.
- All parts to be returned must be **over-boxed, in first-rate saleable condition**. All products returned are subject to factory inspection and evaluation. Final disposition is at Neapco's sole discretion. All rejected items will be returned freight collect to the customer.
- **Discontinued/Obsolete, BULK parts, assemblies, and tubing**, are ineligible for return. For a listing of items eligible for return, please consult your pricing file.
- Shipments must be made **freight prepaid** to Neapco.
- Credit will be made **less any applicable allowances, incentives, or other special pricing**.

Thank you for your continued support of Neapco products. We appreciate your partnership.

For questions, please contact your Neapco Sales Representative or Customer Service at **800-821-2374**.

Tim Goode  
Vice President Sales and Marketing  
Neapco Drivelines Aftermarket Group